WSC ADVISORY #2019-043 THE ARC OF FLORIDA DENTAL PROGRAM APPLICATION

EFFECTIVE DATE: NOVEMBER 12, 2019

The Arc of Florida Dental Program is a valuable resource for dental care for APD clients. APD consumers on the iBudget Waiver Waiting List, iBudget Waiver, or Consumer Directed Care (CDC+) program can receive preventative dental treatment through this program if resources are not available through the Dental Managed Care program or iBudget Waiver.

The Arc of Florida Dental Program currently has funding available for preventative treatment necessary to maintain health and safety. In order to ensure clients are receiving the dental preventive care they need, the Arc of Florida Dental Program developed the following guidelines to use immediately to access the available funding:

- Funding is allocated on a first come, first served basis. It can be used if managed care providers are unavailable in a geographic area or unable to provide the services needed. It can supplement dental managed care services and/or iBudget cost plan reserves.
- Dental procedures covered may include exams, sedation (office and hospital), crowns, deep cleaning, root canals, and fillings.
- The Arc of Florida Scholarship application can be completed once the WSC determines that the client is unable to access services through their Dental Managed Care program and funding is unavailable in their consumer's iBudget Cost Plan to cover the full cost of the treatment. Justification such as "services not covered" or "no provider in my geographic area" are acceptable denials and should be noted on the application.
- The application process for The Arc of Florida Scholarship application is quick and easy. Simply fill out the application on The Arc of Florida website at <u>www.arcdental.org</u>. Contact information is <u>dental@arcflorida.org</u> or 1-855-322-6735.

APD encourages WSCs to continue to communicate with the Dental Managed Care plans and the Agency for Health Care Administration when encountering issues and report complaints through the <u>AHCA Complaint HUB</u>. For more information on dental programs and processes for APD Waiver Clients, WSC should refer <u>WSC Advisory 2019-038</u> and the <u>Adult Dental Process Flow Chart.</u>

Please share this information with the partners who you work with to provide services to APD clients, including group home providers, supported living coaches and guardians.